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Genesys Multicloud CX Release Notes

Helm Charts and Containers for CX Contact

4/14/2026

Find lists of which containers were updated for each service release, and when.

Related documentation:

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RSS:

- For cloud
- For private edition

Find out what has changed between releases

Because the structure for Genesys Multicloud CX helm charts and containers are consistent and standardized, you can use established third-party software to quickly generate a visual diff that provides a detailed report of changes made between each release. See this explanation on how you can use an example tool to generate a full report of changes:

- [Generating a Visual Diff for Helm Charts and Containers](#)

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
CX Contact	100.0.036.0005	2024-10-25		
CX Contact	100.0.031.0006	2022-10-17	<ul style="list-style-type: none">• cxcontact-031.0006.411.tgz	<ul style="list-style-type: none">• cc-virtual-alb:1.12.0-21• cxc-amar-app:100.0.031.0006.9691• cxc-amar-ui:100.0.031.0006.9236• cxc-campaign-manager:100.0.031.0006.4330• cxc-compliance:100.0.031.0006.4330• cxc-dial-

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> manager:100.0.031.0006.1394 • cxc-job-scheduler:100.0.031.0006.317 • cxc-list-builder:100.0.031.0006.5260 • cxc-list-manager:100.0.031.0006.434 • deploy_cx_contact:100.0.031.0
CX Contact	100.0.030.0004	2022-07-20	<ul style="list-style-type: none"> • cxcontact-030.0004.372.192 	<ul style="list-style-type: none"> • cc-virtual-alb:1.12.0-21 • cxc-amark-app:100.0.030.0004.9415 • cxc-amark-ui:100.0.030.0004.8968 • cxc-campaign-manager:100.0.030.0004.405 • cxc-compliance:100.0.030.0004.4 • cxc-dial-manager:100.0.030.0004.132 • cxc-job-scheduler:100.0.030.0004.294 • cxc-list-builder:100.0.030.0004.4996 • cxc-list-manager:100.0.030.0004.408 • deploy_cx_contact:100.0.030.0
CX Contact	100.0.029.0005	2022-05-02	<ul style="list-style-type: none"> • cxcontact-029.0005.342.192 	<ul style="list-style-type: none"> • cc-virtual-alb:1.12.0-21 • cxc-amark-app:100.0.029.0005.9042 • cxc-amark-ui:100.0.029.0005.8784 • cxc-campaign-manager:100.0.029.0005.392 • cxc-compliance:100.0.029.0005.3

Service	Release Number	Release Date	Updated Helm Charts	Updated Containers
				<ul style="list-style-type: none"> cxc-dial-manager:100.0.029.0005.1139 cxc-job-scheduler:100.0.029.0005.270 cxc-list-builder:100.0.029.0005.4712 cxc-list-manager:100.0.029.0005.3873 deploy_cx_contact:100.0.029.0
CX Contact	100.0.028.0001	2021-10-29	<ul style="list-style-type: none"> cxcontact-028.0001.293.tgz 	<ul style="list-style-type: none"> cc-virtual-alb:1.12.0-21 cxc-amar-app:100.0.028.0001.8611 cxc-amar-ui:100.0.028.0001.8243 cxc-campaign-manager:100.0.028.0001.3377 cxc-compliance:100.0.028.0001.3377 cxc-dial-manager:100.0.028.0001.921 cxc-job-scheduler:100.0.028.0001.216 cxc-list-builder:100.0.028.0001.4311 cxc-list-manager:100.0.028.0001.3455 deploy_cx_contact:100.0.028.0